A consumer is the important visitor on our premises. He is not dependent on us. We are dependent on him. -Mahatma Gandhi



TAMIL NADU ELECTRICITY OMBUDSMAN

4th Floor, SIDCO Corporate Office Building, Thiru-vi-ka Industrial Estate, Guindy, Chennai – 600 032. Phone : ++91-044-2953 5806, 044-2953 5816 Fax : ++91-044-2953 5893 Email : tneochennai@gmail.com Web site : www.tnerc.tn.gov.in

Before The Tamil Nadu Electricity Ombudsman, Chennai

Present : Thiru. N. Kannan. Electricity Ombudsman

<u>A.P. No. 18 of 2025</u>

Thiru K.Ayyanar, Aishwaryam Flats, 10A, F2, Stedford Hospital Road, Cholapuram, Ambattur, Chennai – 600 053.

.....Appellant

Vs.

The Executive Engineer/O&M/Ambattur, Chennai Electricity Distribution Circle/West, TNPDCL, 110-33-11KV Ambattur 3rd Main Road SS Premises, No: 73-11-A, Ambit Park Road, Sai Nagar, Ambattur 3rd Main Road, Chennai – 76.

..... Respondent

Petition Received on : 25-02-2025

Date of Order : 15-04-2025

1. The Appeal Petition received on 25.02.2025 from Thiru K.Ayyanar, Aishwaryam Flats, 10A, F2, Stedford Hospital Road, Cholapuram, Ambattur, Chennai – 600 053 was registered as Appeal Petition No. 18 of 2025.

2. The Appellant has prayed to revise the bill for the defective period in the SC No. 031-016-1293.

3. A copy of the above petition was sent to the EE/O&M/Ambattur of Chennai Electricity Distribution Circle/West vide the Electricity Ombudsman letter dated 10.03.2025 for furnishing the counter, if no settlement is reached.

4. To enable the Appellant and the Respondents to put forth their arguments, a hearing was scheduled in person on 16.04.2025 at 12.30 PM.

5. In the mean time, the Appellant has come forward to withdraw the appeal petition

vide his letter dt. 14.04.2025 stated that his grievance has been resolved. The said letter of the appellant is extracted below:

"I would like to withdraw the appeal petition No. 18 of 2025 since my grievance mentioned in the petition is resolved and I have got the refund of excess amount billed already on 11.04.2025.

-Sd-"

6. As the Appellant has stated that his grievance has been settled, I am of the view that no further action is required on this subject matter. Accordingly, the Appeal Petition No.18 of 2025 is treated as closed. No Costs.

(N. Kannan) Electricity Ombudsman

"நுகர்வோர் இல்லையேல், நிறுவனம் இல்லை" "No Consumer, No Utility"

То

- By RPAD

 Thiru K.Ayyanar, Aishwaryam Flats,
 10A, F2, Stedford Hospital Road, Cholapuram, Ambattur, Chennai – 600 053.

 The Executive Engineer/O&M/Ambattur, Chennai Electricity Distribution Circle/West, TNPDCL,
 110-33-11KV Ambattur 3rd Main Road SS Premises, No: 73-11-A, Ambit Park Road, Sai Nagar, Ambattur 3rd Main Road, Chennai – 76.

3. The Superintending Engineer,
Chennai Electricity Distribution Circle/West,
TNPDCL,
Thirumangalam 110/33/11 KV SS Complex,
Anna nagar, Chennai - 600 040.- By email
- By

4. The Chairman & Managing Director, – By Email TNPDCL,
NPKRR Maaligai,
144, Anna Salai, Chennai -600 002.

5. The Secretary, – By Email Tamil Nadu Electricity Regulatory Commission,
4th Floor, SIDCO Corporate Office Building,
Thiru-vi-ka Industrial Estate, Guindy, Chennai – 600 032.

 The Assistant Director (Computer) – <u>For Hosting in the TNERC Website</u> Tamil Nadu Electricity Regulatory Commission, 4th Floor, SIDCO Corporate Office Building, Thiru-vi-ka Industrial Estate, Guindy, Chennai – 600 032.